

10P
Ordinance No. 110372

AN ORDINANCE relating to the licensing and regulating of vehicle rental agencies, repealing Sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

1-6-82-PS+J pass

COMPTROLLER
FILE NUMBER _____

Council Bill No. 102718

INTRODUCED NOV 16 1981	BY EXECUTIVE REQUEST
REFERRED: NOV 16 1981	TO: PS+J
REFERRED:	
REFERRED:	
REPORTED: JAN 11 1982	SECOND READING: JAN 11 1982
THIRD READING: JAN 11 1982	SIGNED: JAN 11 1982
PRESENTED: JAN 12 1982	APPROVED: JAN 19 1982
SENT TO CITY CLERK: JAN 19 1982	PUBLISHED:
VETOED BY MAYOR:	VETO PUBLISHED:
PASSED OVER VETO:	VETO SUSTAINED:



ORDINANCE 110372

AN ORDINANCE relating to the licensing and regulating of vehicle rental agencies, repealing Sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

BE IT ORDAINED BY THE CITY OF SEATTLE AS FOLLOWS:

Section 1. As of December 31, 1981, Sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinance 95144 entitled:

"AN ORDINANCE relating to the regulation and licensing of the vehicle rental business and amending Sections 240, 241, 242, 243, and 244 of the License Code (Ordinance 48022)."

and Ordinance 95317, entitled:

"AN ORDINANCE relating to the regulation and licensing of vehicle rental business and amending Section 242 of the License Code (Ordinance 48022)."

and Sections 77, 78, and 79 of Ordinance 102636 and Section 33 of Ordinance 107157 and all other ordinances or parts thereof in conflict herewith, are hereby repealed.

(To be used for all Ordinances except Emergency.)

Section 2. This ordinance shall take effect and be in force thirty days from and after its passage and approval, if approved by the Mayor; otherwise it shall take effect at the time it shall become a law under the provisions of the city charter.

Passed by the City Council the 11th day of January, 1982, and signed by me in open session in authentication of its passage this 11th day of January, 1982.

Smith Williams
President of the City Council.

Approved by me this 19th day of January, 1982.

Charles Perry
Mayor.

Filed by me this 19th day of January, 1982.

Jim Hill
Attest: City Comptroller and City Clerk.

(SEAL)

Published By *J. Teresa Dunbar* Deputy Clerk.

201

Craig Properties Inc./
8151 Occidental Ave. S./
P. O. Box 3725/
Seattle, WA 98108

John J. Sattler Enterprises Inc./
Rent/A/Wreck/
8575 Holman Rd. NW/
Seattle, WA 98117

Westlake Leasing Company Inc./
2116 Westlake Ave./
Seattle, WA 98121

Tin Can Car Rental and Lease Co. Inc./
14307 Lake City Way NE/
Seattle, WA 98125

Tenney's Toyota Inc./
13355 Lake City Way NE/
Seattle, WA 98125

Continental Leasing Inc./
1519 Broadway Ave./
Seattle, WA 98122

Del/Way Leasing Inc./
4701 Delridge Way SW/
Seattle, WA 98106

Reliable Leasing Corporation/
719 S. Myrtle St./
P. O. Box 80323/
Seattle, WA 98108

Kwikserve Auto Rentals Inc./
RentABug Seattle/
1305 Stewart St./
Seattle, WA 98108

Washington Limousine Inc./
8016 Ashworth Ave. N./
Seattle, WA 98121

European Motors Corp./
2223 9th Ave./
Seattle, WA 98121

Mann & Harmon/
Landmark Leasing Co./
11000 Lake City Wy. NE/
B. O. Box 25802/
Seattle, WA 98103

Hertz Equip Rental Corp./
3838 4th Ave. S./
Seattle, WA 98134

Agency Renta A Car Inc./
Suite #105/
5950 6th Ave. S./
Seattle, WA 98108

/
Metro Leasing Inc./
1305 Stewart St./
Seattle, WA 98109

/
Wilson Ford Leasing Inc./
5433 Leary Ave. NW/
Seattle, WA 98107

/
Budget Rent/A/Car of WA/OR/
~~Miracle~~ Rent/A/Car/
2001 Westlake Ave./
Seattle, WA 98121

/
U/Haul Co. of Western WA/
2515 Rainier Ave. S./
Seattle, WA 98144

/
Alaska Western Ind. Inc./
5701 1st Ave. S./
P. O. Box 80158/
Seattle, WA 98108

/
Ravenna Motors Inc./
2700 NE 55th St./
Seattle, WA 98108

/
T & W Leasing Co./
25 S. Hanford St./
P. O. Box 3985/
Seattle, WA 98124

/
Goodway Leasing Inc./
Goodway Rent/A/Car/
4041 Roosevelt Way NE/
Seattle, WA 98105

/
Jerry's U/Drive Inc./
Airways Rent/A/Car Seattle/
801/09 4th Ave./
Seattle, WA 98104

/
University Ford & Datsun Inc./
4242 Roosevelt Way NE/
Seattle, WA 98105

/
Huling Bros Rental & Leasing/
18836 Pacific HiWy S./
Seattle, WA 98188

/
Ryder Truck Rental Inc./
715 S. Forest St./
P. O. Box 58138/
Seattle, WA 98188

500:01 (addresses)
501:01 (letter)

Mary ✓

Cassan Enterprises/
Dollar A Day Rent A Car/
701 Stewart St./
P. O. Box 68428/
Seattle, WA 98168

White Center Auto Sales Inc./
Frank Kenney Toyota/
731 Westlake Ave. N./
Seattle, WA 98109

Commercial Automotive Service//
900 Denny Way/
P. O. Box 9907/
Seattle, WA 98109

Huling Brothers Buick Co/
Guardian Leasing Co./
801 Virginia St./
Seattle, WA 98101

Alpha Services Inc./
Alpha Leasing Co./
2411 4th Ave./
Seattle, WA 98121

First National Auto Lease Co/
609 Westlake Ave. N./
Seattle, WA 98109

Dodson Albert/
8603 9th Ave. SW/
Seattle, WA 98106

Bill Piere Leasing Co. Inc./
American Lease Co./
11347 Lake City Way NE/
Seattle, WA 98125

Frederick Cadillac LTD/
2301 6th Ave./
Seattle, WA 98121

The Hertz Corporation/
1413 7th Ave./
Seattle, WA 98101

Phil Smart Inc./
600 E. Pike St./
Seattle, WA 98122

Cooks U Drive Inc./
1215 Stewart St./
Seattle, WA 98101

Star Rentals Inc./
1919 4th Ave. S/
Seattle, WA 98134

Carter Motors Inc./
5202 Leary Ave. NW/
Seattle, WA 98107/
/
#01

Dear — (list attached)

This is to Advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of Vehicle Rental agencies, Repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 A.M. on Wednesday, Jan. 6, 1982, in the City Council chambers, 11th floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,
Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

cc: all Councilmembers

VEHICLE RENTAL AGENCIES

Howard Anderson Corp
University Chevrolet Co.
4501 Roosevelt Way NE
Seattle WA 98105

Jung Tom R
Toms Mo-Ped Rental
1658 20th Ave
Seattle, WA 98122

Wilkes Et Al
C-21 Leasing Company
#304
2621 2nd Ave
Seattle, WA 98121

Bommer & Bommer
Taurus Contracting
9203 8th Ave SW
Seattle, WA 98106

Kolstrand Leasing Co Inc
4714 Ballard Ave NW
Seattle, WA 98107

Freeman, James P
PH #2
4131 11th Ave NE
Seattle, WA 98105

Luoma, Piper & Funsinn
L P F Investors Leasing
222 2nd Ave - Ext S
Seattle, WA 98104

Granston Et Al
University Leasing Co
1300 N 130th St.
Seattle, WA 98133

Murphy Greta H
8005 Sand Point Way NE
Seattle, WA 98115

Baker & Eld
Preferred Prop. & Invest. Co
6510 5th Ave S.
Seattle, WA 98108

Hiddleston G. S.
Queen Anne Leasing
417 2nd Ave W
Seattle, WA 98115

O'Neill Brian P
Yesterdays
10307 Lake City Way NE
Seattle, WA 98108

Orcas Island Properties Inc
3635 Thorndyke Ave W
PO Box 9098
Seattle, WA 98109

Jartran Truck Rental Inc
210 NE 45th St
Seattle, WA 98105

Mini Rate Corporation
2402 7th Ave
Seattle, WA 98121

Howard Anderson Corp
Z Lease Corporation
2301 6th Ave
Seattle, WA 98121

Black L H Jr
1130 Rainier Ave S
Seattle, WA 98144

Goodwin Roy J
Good-One Enterprises
10658 63rd Ave S
Seattle, WA 98178

Noel & Wiley
House of Cards
3310 Meridian Ave N
PO Box 3834
Seattle, WA 98124

Mcintyre & Foley
M & F Leasing Company
6239 Corson Ave S
Seattle, WA 98108

Sunday Drivers Inc
5759 Roosevelt Way NE
Seattle, WA 98105

Beadle, Twedt & Welch
BTW Enterprises
4241 24th Ave W
Seattle, WA 98199

Coast Crane Co of Washington
1531 Utah Ave S.
Seattle, WA 98134

VEHICLE RENTAL AGENCIES
MAILING LIST

Tom D. Huling III
Huling/Thrifty Rent-A-Car
P. O. Box 68370
Seattle, WA 98168

John L. Jongs
Jartran, Inc.
7601 N. E. 21st
Portland, OR 97211

Jerry A. Costacos
A 1 Rent-A-Car
801 4th Avenue
Seattle, WA 98104

Al Gunthrie
Guardian Leasing
655 116th Avenue N.E.
Bellevue, WA 98004

Don Ricker
Seattle First National Bank
1001 4th Avenue
Seattle, WA 98104

Gary Jacobsen
President
Rent-A-Bug
1305 Stewart
Seattle, WA 98109

Tom Pittman
Glen Grant Chevrolet
14400 1st Avenue S.
Seattle, WA 98168

Mr. Richard LeMoine
1105 N.W. 200th
Seattle, WA 98177

Robert Millage
Dollar Rent-A-Car
P. O. Box 68428
Seattle, WA 98188

Bob Barr
U-Haul Co. of Western Washington
2515 Rainier Ave. S.
Seattle, WA 98144

John J. Sattler
Rent-A-Wreck
8757 Holman Rd. NW
Seattle, WA 98117

Michael B. Novak
Avis Rent-A-Car
18811 16th Ave. S.
Seattle, WA 98188

Bill Rabel
Star Rentals, Inc.
P. O. Box 3657
Seattle, WA 98124

Betty Sawtell
Ed's Rentals
210 N. E. 45th
Seattle, WA 98105

REC'D OMB NOV 2 1981

803796

Your
Seattle
Department of Licenses and Consumer Affairs



Regina L. Glenn, Director
Charles Royer, Mayor

October 30, 1981

The Honorable Paul Kraabel, President
Seattle City Council
11th Floor, Seattle Municipal Building
Seattle, Washington 98104

VIA: OMB and Mayor

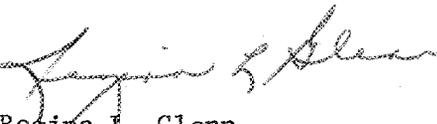
Dear Councilman Kraabel:

Enclosed for your review and action is a report and proposed ordinance repealing the Vehicle Rental Agency License. The decision to propose repeal is based on surveying and meeting with the present licensees, and researching written consumer complaints in Seattle. While over 200 complaints over the past three years were discovered, this Department determined that the Consumer Credit Protection Act already protects consumers in the situations of price disagreement that occur most frequently.

Furthermore, other forms of regulation considered, such as mandatory emergency road care, are too costly in relation to the relatively rare incidence of consumer complaints.

Please contact me with any concerns at 625-2536.

Sincerely,


Regina L. Glenn
Director

FLG: sbw

Enclosures

REPORT AND PROPOSAL FOR
REPEALING THE VEHICLE
RENTAL AGENCY LICENSE

Prepared as a part of the Comprehensive License Code Revision
Process by the Department of Licenses and Consumer Affairs.

Charles Royer, Mayor
Regina L. Glenn, Director
Jean Schiedler-Brown, License Code Revisor

October 20, 1981

ORDINANCE 119372

AN ORDINANCE relating to the licensing and regulation of vehicle rental agencies, repealing Sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

BE IT ORDAINED BY THE CITY OF SEATTLE AS FOLLOWS:

Section 1. As of December 31, 1981, Sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinance 95144 entitled:

"AN ORDINANCE relating to the regulation and licensing of the vehicle rental business and amending Sections 240, 241, 242, 243, and 244 of the License Code (Ordinance 48022)."

and Ordinance 95317, entitled:

"AN ORDINANCE relating to the regulation and licensing of vehicle rental business and amending Section 242 of the License Code (Ordinance 48022)."

and Sections 77, 78, and 79 of Ordinance 102636 and Section 33 of Ordinance 107157 and all other ordinances or parts thereof in conflict herewith, are hereby repealed.

Section 2. This ordinance shall take effect and be in force thirty days from and after its passage and approval, if approved by the Mayor; otherwise it shall take effect at the time it shall become a law under the provisions of the city charter.

Passed by the City Council the 11th day of January, 1982.

and signed by me in open session in authentication of its passage this 11th day of

January, 1982. *Tim Williams*
President of the City Council.

Approved by me this 19th day of January, 1982.

Filed by me this 19th day of January, 1982. *Charles R. Payne*
Mayor.

Attest *Tim Hill*
City Comptroller and City Clerk.

(SEAL)

By *J. Franco*
Deputy Clerk.

Publication ordered by TIM HILL, Comptroller and City Clerk.
Date of Official Publication in the Daily Journal of Commerce, Seattle, January 21, 1982. (C-933)

TABLE OF CONTENTS

	<u>Page</u>
EXECUTIVE SUMMARY; RECOMMENDATION	2
BACKGROUND	3
ANALYSIS	5
DRAFT ORDINANCE	10
APPENDICES	
I. Contact with Industry - Survey, Meeting	11
II. Data Regarding Consumer Complaints (chart)	15
III. Current Ordinance	19

EXECUTIVE SUMMARY

RECOMMENDATION:

Repeal the Vehicle Rental Agency license.

RATIONALE FOR REPEAL:

- Record keeping requirements of the current license do not address the objectives of protecting the public.
- The State has recently pre-empted City regulation of those businesses when they lease automobiles with an option to purchase.
- Revisions considered, including disclosure of contract information, City-administered safety checks, emergency road service requirement, and prohibition of blank credit vouchers used for deposits, were either already adequately addressed by other law, or not effective as a license provision, or too burdensome in relation to the public hazard they may address.

I. BACKGROUND

Seattle licenses 67 vehicle rental agencies (\$7,940 in regulatory fees collected in 1980) which lease or rent motor vehicles including motorcycles, cars, trucks, recreational vehicles and commercial equipment. "Rent" is commonly understood and used within the industry to mean letting the vehicle for daily or weekly use, whereas "lease" means letting the vehicle for terms of six months or more. Based on whether they rent or lease vehicles, the industry is divided into two distinct categories. Approximately one third of the licensees rent vehicles. Most licensees are single location businesses which lease or rent more than three vehicles. Fourteen licensees offer three or less vehicles for rent, and one licensee offers only mopeds. Only seven businesses operate at more than one location in Seattle.

Car rental agencies may be separated from agencies which rent motorcycles, trucks, and commercial equipment by operating procedures which are specific to that industry. One major difference is that car rental agencies often require consumers to sign an incomplete credit transaction slip which excludes the dollar amount, to be used as a security deposit. While some car rental agencies allow cash deposits if the consumer is qualified (i.e., age limit, locally employed for at least one year, and name locally listed with directory assistance), others will not accept cash deposits at all and only rent to consumers who hold major credit cards. Businesses which rent other types of motor vehicles or which lease vehicles, usually accept cash deposits or other payment arrangements.

Another difference is that car rental agencies rarely offer emergency road service to their customers. Because of the blank credit slip used as a deposit, consumers are at the mercy of agencies' discretion if a car is damaged or abandoned. Industry members claim that emergency road service is included in the rental contract by some companies, leaving the consumer the choice to rent from either companies offering the service or not offering the service, thereby allowing free enterprise to set the standards. Businesses which rent other types of motor vehicles generally include emergency road service in their rental contract.

As part of the research on this subject, a major insurance underwriter and a motor club were contacted to determine the availability of insurance coverage for emergency road service to vehicle rental agencies. These policies are available, and the structure of such policies could pass the cost directly to consumers.

The Department of Licenses and Consumer Affairs found a total of 208 written complaints filed since 1978 against car rental agencies in Seattle with the Attorney General's Office. After reviewing the complaints individually, they were categorized as follows:

1. Price Representation. The consumer was quoted one price on the phone or at the time of rental and in relying on that information signed a pre-printed contract without learning until after returning the car and computing the dollar amount to be paid that the price was higher on the contract than was quoted on the phone. (66% of complaints)
2. Safety Hazards. (23% of complaints) The rental car had severe safety hazards (i.e., bald tires, no emergency brake, no spare).
3. Emergency Service. (1% of complaints) The car rental agency did not provide emergency road service or took several hours to respond.
4. Credit Overcharge. The agency overcharged the consumer on credit transaction slips which resulted from a dispute in the bill. (Almost all who disputed the price charged or approximately 66%)

Other sources indicate that the price disputes, particularly in credit transactions, are frequent. For instance, the Seattle Times Troubleshooter column printed 14 cases of this type complaint in 1978, 1979, and 1980.

Of the 208 complaints reported to the Attorney General's Office, the following data was available for the amount of moeny in dispute for 21 complaints (or 10% of complaints). This data is broken down into categories and many complaints contained more than one category (i.e., all complaints included the category of credit overcharge).

<u>Type of Complaint</u>	<u>Number of Complaints</u>	<u>Amount in Dispute</u>
Credit Overcharge	21 (100%)	\$3,168 (100%)
Price Representation	9 (42%)	\$1,466 (46%)
Safety Hazards	4 (19%)	\$ 294 (9%)
Total	21 (100%)	\$2,168 (100%)

Since this data represents 10% of recorded written complaints over a three year period, then it can be estimated that approximately \$30,000 were in dispute in three years, or \$10,000 per year estimated. Further, if only three percent of the total complaints are reported, then more than \$300,000 per year may be in dispute in Seattle.

II. CODES

A. Seattle License Law

Seattle's present regulatory license for Vehicle Rental Agencies, S.M.C. § 6.64 et seq (1980), defines vehicle rental agencies as "the business of leasing or renting motor vehicles without a driver."

The annual license fee is \$75.00 for businesses with three or less vehicles to rent, \$150.00 for businesses with more than three vehicles to rent, and 100.00 for businesses renting exclusively motorcycles. There is also a \$50.00 fee for additional business locations of a licensee.

Substantive regulation consists of requiring that a log of each rental be kept, which identifies the time, place, vehicle, and person renting the vehicle.

B. Other Law

There is no State law which deals with vehicle rental agencies exclusively. Scattered sources of law affecting vehicle rentals are:

- R.C.W. § 63.18 (1979), which deals with limitations and exceptions for disclaimers of warranty of merchantability or fitness in lease or rental agreements for lease of personal property.
- R.C.W. § 46.20.220 (1979), prohibiting one from renting motor vehicles to an unlicensed driver and requiring that a record of lessees be kept.
- R.C.W. § 46.37 et seq (1979), which sets motor vehicle equipment standards for all vehicles on the public highways.

In addition, State law prohibits City regulation of motor vehicle dealers, R.C.W. § 46.70; Ch. 152 Laws of 1981, including persons engaged in the business of "leasing with an option to purchase automobiles."

Vehicle leasing agencies which offer an option to purchase are excluded from Seattle's current regulation due to this state pre-emption, as to the "option to purchase" transactions.

III. ANALYSIS

Four major areas were considered for possible revision in the Vehicle Rental Agency Licenses: (1) Disclosure; (2) Safety Checks; (3) Emergency road service and (4) Credit overcharge. The Department concluded that revisions in these areas were either inappropriate or not feasible.

A. Disclosure

A common pattern in the complaints analyzed was that consumers were in too great a hurry to read the contracts which they signed when renting a vehicle, or relied on incomplete oral price quotations. Contracts used in renting a car, for example, include liabilities for damages, insurance, disclaimers and rates. While many consumers are too rushed to read the contract at all, it may well be that many would not understand the terms if they did read it. The fear that he or she would not understand the terms (or how his or her rights would be construed by a court) may be an additional deterrent.

Given the above, the Department of Licenses and Consumer Affairs considered revising the Vehicle Rental Agency license to require disclosure of certain key elements in the contract--such as total price, availability of emergency service, disclaimers and refundable amount, if any--on a separate sheet of paper, listing the elements in bold type and in lay terminology. This disclosure statement would hopefully reduce the number of price disputes and other misunderstandings about available emergency services.

The Department determined, however, that a disclosure statement should not be required at this time because:

1. Many consumers rent vehicles in a great hurry, and may not read even a simple statement.
2. The number of complaints is stable and not increasing.
3. Most price disputes involve credit transactions. Federal law provides a remedy by allowing the consumer to protest within 30 days in writing, in which case no disputed payment can be collected until the company has complied with the law (Consumer Credit Protection Act).
4. The relative burden to the industry of supplying a disclosure sheet with each contract for vehicle rental is too great compared to the projected effectiveness of doing so, and to the incremental protection provided in addition to other existing law.

B. Safety

Complaints were found in this area to include rental cars with bald tires and no spare tire, no brakes or emergency brake, and disconnected speedometers. The resulting danger to the public, as well as to the consumer, led this Department to consider requiring a safety check similar to those done for taxicabs where the vehicles are brought in for annual inspection by the Weights, and Measures Division of the Department of Licenses and Consumer Affairs.

There is no State law requiring insurance for vehicle rental agencies and the general safety requirements for vehicles are not specifically enforced as to this industry.

However, the Department determined that City vehicle inspections should not be required because:

1. Given the industry practice of rotating vehicles among cities and states, it would be too burdensome for the industry to have each vehicle that comes into Seattle inspected.
2. Enforcement of an inspection provision would also be difficult because of the rotation of vehicles in and out of Seattle.
3. Most complaints about safety hazards concerned used car rentals, a very small and newer segment of the industry; it is not clear at this time that the safety hazard is serious enough to justify this costly enforcement program.

C. Emergency Road Service

A related problem surfaced concerning cars that broke down on the road. Several consumers complained that the cars they rented broke down and that help was not readily available from the rental agency. They either called the agency and then waited up to four hours for service or were told that they would have to pay for towing and repairs and then may be reimbursed if the charges were subsequently approved. This practice leaves the consumer potentially liable for amounts far exceeding his or her expectation.

To deal with this concern, DLCA considered imposing emergency road service regulations which would require the agency to provide the service either by themselves or with insurance. This idea was rejected based on the expense in implementing this requirement in relation to the available data indicating the need for it. This Department determined that an overwhelming need does not presently exist to justify the substantial expense involved.

D. Credit Overcharge

Next, DLCA was concerned with the industry's custom of requiring consumers to sign blank credit transaction slips which were complete in form except for the amount. Some members of the industry, particularly car rental agencies, refuse to accept cash for the deposit, and others accept cash deposits only if the consumer qualified.

Qualifications include an age limit, local employment with same employer for at least one year, and having one's name in the local phone directory. Three issues emerged:

1. Whether the qualifications for use of cash caused undue discrimination.
2. Whether a deposit is considered to be a debt within the meaning of 31 U.S.C. § 392 which says that cash "shall be legal tender for all debts...;"
3. Whether, by having to sign an incomplete credit transaction slip, the consumer was deprived of adequate safeguards against the industry in cases of dispute of amount.

Both legal and practical considerations have led DLCA to reject revisions which would address these issued.

1. Discrimination

The City Attorney advised DLCA that they had found no laws prohibiting the refusal of some deposits by car rental agencies, by letter dated August 19, 1981.

2. Legal Tender

DLCA believes that regardless of the characterization of a debt within the meaning of 31 U.S.C. § 392, regulation requiring acceptance of cash deposits could easily be circumvented by the industry by demanding such large cash deposits that consumers would be unwilling to use cash. In this sense, such a prohibition would be unenforceable.

3. Credit Disputes

Practically all of the complaints reviewed were initiated because of the consumer's helplessness in addressing disputes with rental agencies after having signed incomplete credit transaction forms. DLCA, however, determined that consumers have more of an advantage in using credit than they would if they used cash. If credit is used and a dispute arises, the consumer may follow procedures found in the Consumer Credit Protection Act which postpones collection action of the amount in dispute until after the dispute has been reviewed and acknowledged by the lender. Yet, if cash is used as a deposit, the only recourse the consumer would have to retrieve his deposit in a dispute would be through the courts.

It is recognized that some of these issues could be addressed by the disclosure solution. For example, one problem with the helpless consumers in dealing with disputes is that they are unaware of the safeguards available in Federal law. However, most banks periodically advise bank card holders of their rights under federal law and this department finds that unless more serious local public safety hazards develop, the general problem of credit rights is more properly addressed at the national level than at a City level.

IV. RECOMMENDATION

Because current record keeping regulations are not useful in protecting the public, and no other additional regulations are needed to protect the public, DLCA recommends that the City repeal the Vehicle Rental Agency license.

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

ORDINANCE _____

AN ORDINANCE relating to the licensing and regulating of vehicle rental agencies, repealing Sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

BE IT ORDAINED BY THE CITY OF SEATTLE AS FOLLOWS:

Section 1. As of December 31, 1981, Sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinance 95144 entitled:

"AN ORDINANCE relating to the regulation and licensing of the vehicle rental business and amending Sections 240, 241, 242, 243, and 244 of the License Code (Ordinance 48022)."

and Ordinance 95317, entitled:

"AN ORDINANCE relating to the regulation and licensing of vehicle rental business and amending Section 242 of the License Code (Ordinance 48022)."

and Sections 77, 78, and 79 of Ordinance 102636 and Section 33 of Ordinance 107157 and all other ordinances or parts thereof in conflict herewith, are hereby repealed.

APPENDIX I

CONTACT WITH INDUSTRY

- SURVEY
- MEETING

VEHICLE RENTAL AGENCY SURVEY RESULTS

SUMMARY OF TOTALS

Sent 8/13/81 to 83 businesses

1. Do you rent or lease vehicles?
 10 Daily, weekly, monthly
 5 Six months or more
 6 Both
 1 Other

2. Which type of vehicle does your business rent or lease?
 13 Cars
 14 Trucks
 1 Motorcycles
 8 Other

3. Are most of your vehicles:
 9 1980's
 12 1970's
 2 1960's
 0 Older than 1960

4. If a rental breaks down on the road do you:
 9 Service at your cost
 7 Reimburse consumer
 5 Other

5. If you provide road care service which of the following do you provide?
 5 Fix flat
 7 Towing
 7 Minor repair to start car
 3 Other

6. Is there any need for the City to regulate the industry in regards to road care service?
 0 Yes
 16 No

7. What is the maximum amount of time in which you respond to emergency road care calls?
 7 1 hour
 1 2 hours
 0 3 hours
 2 more
 4 don't respond

8. What do you require for a cash deposit on rentals?
 7 Signed credit voucher
 2 Cash
 7 Cash with approval
 2 Other

9. What do you require for approval for cash?
 6 Age limit
 2 Employed locally at least one year
 1 Name in the telephone book
 2 Nothing
 3 Other

10. Do you allow consumer to fill in a specific term on his credit voucher to use as a deposit?
 3 Yes
 9 No

11. Is there any need for the City to regulate the industry in regards to rental deposits?
 0 Yes
 16 No

12. If you lease cars for six months or more, how often do you offer the consumer an option to buy?
 4 Always
 2 Most of the time
 2 Sometimes
 3 Never

13. What are three examples of charges for which you would approve for road care service reimbursement? (Note this question is related to questions 4-7.)
 7 Tire work
 2 Engine work
 2 Oil
 2 Emergency
 1 Towing
 1 Battery

14. What amount of deposit do you require for a cash deposit? (Note: this question is related to questions 8-11.)
 Number who allow cash deposits - 9
 Range - \$20.00 - \$200.00
 Median - \$100.00
 Average - \$104.00
 Number who don't allow cash deposits - 2

1 Running gear
 1 Truck failure
 1 Transmission
 1 Almost any repair
 1 Generator
 1 Mechanical
 1 Belts

Your
Seattle
Department of Licenses and Consumer Affairs



Regina L. Glenn, Director
Charles Royer, Mayor

August 27, 1981

M E M O R A N D U M

TO: Representatives of Vehicle Rental Agencies

FROM: *Regina L. Glenn*
Regina L. Glenn, Director
Department of License and Consumer Affairs

SUBJECT: AGENDA OF VEHICLE RENTAL AGENCY MEETING
FRIDAY, AUGUST 28, 1981, 12:00-1:30 P.M.,
CITY COUNCIL CONFERENCE ROOM, 11TH FLOOR,
SEATTLE MUNICIPAL BUILDING.

1. Introduction
2. Discussion of options
 - (a) State pre-emption: Leasing with an option to purchase.
 - (b) Revision of the Vehicle Rental Agency License
 - Emergency road care
 - Insurance
 - Response time
 - Deposits
 - Credit
 - Cash
 - (c) Repeal the Vehicle Rental Agency License
3. Time table/action plan
4. Open discussion

RLG:JSB:d1m

ATTENDANCE LIST

VEHICLE RENTAL AGENCY REVISION MEETING

AUGUST 28, 1981

Tom D. Huling, III
Huling/Thrifty Rent-A-Car
P. O. Box 68370
Seattle, WA 98168
(206) 246-7565

Jerry A. Costacos
Al Rent-A-Car
801 4th Avenue
Seattle, WA 98104
(206) 682-8989

Don Ricker
Seattle First National Bank
1001 4th Avenue
Seattle, WA
(206) 583-4081

Tom Pittman
Glen Grant Chevrolet
14400 1st Avenue So.
Seattle, WA
(206) 243-5800

Robert Millage
Dollar Rent-A-Car
P. O. Box 68428
Seattle, WA 98188
(206) 433-6772

Bob Barr
U-Haul Co. of Western Washington
2515 Rainier Avenue So.
Seattle, WA 98144

John J. Sattler
Rent-A-Wreck
8757 Holman Road NW
Seattle, WA
(206) 789-5305

Michael B. Novak
Avis Rent-A-Car
18811 16th Ave. S.
Seattle, WA
(206) 433-5865

Bill Rabel
Star Rentals, Inc.
P. O. Box 3657
Seattle, WA 98124
(206) 622-7880

Betty Sawtell
Eds Rentals
210 N.E. 45th
Seattle, WA 98105

John L. Jongs
Jartran, Inc.
7601 N.E. 21st
Portland, OR 97211
(503) 289-1344

Al Gunthrie
Guardian Leasing
655 - 116rh Ave. N.E.
Bellevue, WA 98004
(206) 455-4200

Gary Jacobsen
Rent-A-Bug
1305 Stewart
Seattle, WA 98109

Walt Tank, DLCA

Jean Schiedler-Brown, DLCA

APPENDIX II
DATA REGARDING
CONSUMER COMPLAINTS
(CHART)

VEHICLE RENTAL AGENCY
 WRITTEN CONSUMER COMPLAINTS*
 RECEIVED BY ATTORNEY GENERAL'S OFFICE

	1977	1978	1979	1980	1981**	Total	%
Price Disagreement							
Mileage Charge Dispute (Paid by Credit Voucher)	7	11	17	10	2	47	66%
Safety Hazards Vehicle in Poor Condition	5	7	4			16	23%
Failure to Honor Reservation		1		1		2	3%
Failure to Rent Vehicle	1					1	1%
No Emergency Service Number Given			1			1	1%
No Contract Given	1	2				3	4%
Billed to Wrong Charge Card			1			1	1%
Totals	13	22	22	11	2	71	

* Out of 208 complaints, 71 were available for analysis.

** Through June only.

Price Disagreement
Mileage Charge Dispute
(Paid by Credit Voucher)

Most complaints involved the consumer being charged more than the agreed upon rate. In some cases, the rate was different at the particular place where the vehicle was turned in. In others, the consumer had pre-paid or left a deposit and was not reimbursed.

In one case, a consumer complained that information originally written in on the credit card voucher was dishonestly changed causing an over-charge. In another, the consumer had paid insurance, but was charged for damage done by a hit and run driver.

In some cases, where a vehicle was defective, the consumer wanted compensation. They did not feel they should be charged a full rate for a defective vehicle. After finding the car lot closed when returning a rental vehicle, a consumer claimed he is owed for an extra day in lost wages, as well as hotel and food costs.

Almost all of these cases involved transactions where a blank credit voucher had been signed, giving the rental agency the option of filling in the amount it deemed to be correct after the rental vehicle was returned.

Safety Hazards
Vehicle in Poor Condition

The more serious complaints reported in this category were bad brakes or no brakes, steering trouble, no horn, and tires that were damaged or bald. The less serious complaints reported cars that ran poorly or broke down after a few miles, a headlight that was out, a trunk light burned a hole in a suit bag and coat, a spare tire did not fit, and a car would not start.

One person complained that the car windshield was damaged before he rented the car, then when he returned, he was charged for this preexisting flaw. Two consumers were told to drive unsafe vehicles back to the car lot "as best they could," and a couple of customers who had paid for towing and new tires complained they were not reimbursed.

Failure to Honor Reservation

A few customers who had made reservations went to the car lot only to be turned away.

Failure to Rent Vehicle

A car was not rented to a person because he did not have a Master Charge or Visa Card, and because he was employed out of town. This person complained that his oil cards should have been sufficient.

No Emergency Service
Number Given

When a vehicle broke down, the consumer had no emergency road service number to call.

No Contract Given

No contract was given to a few customers when they asked for a copy.

Billed to Wrong Charge Card

This is not clear, but apparently a customer left two credit cards, and was billed on the wrong one.

APPENDIX III
CURRENT ORDINANCE

- VEHICLE RENTAL AGENCY -

Section 240 DEFINITIONS: The following words or terms for the purpose of Sections 240, 241, 242, 243 and 244 of this ordinance shall mean:

"Motor-driven Cycle". Every motorcycle, including every motor scooter, with a motor which produces not to exceed five brake horsepower (developed by a prime mover, as measured by a brake applied to the driving shaft), and every bicycle with motor attached.

"Motor Vehicle". Every vehicle, including motor-driven cycles, which is in itself a self-propelled unit and is capable of being operated or moved upon a public street or highway.

"Motor Vehicle Rental Agency Location". All premises, building, and/or part thereof used for the display, exhibition, or advertisement of motor vehicles for rent or lease without a driver. (Am.Ord.95144,app.Sept.22, 1966)

Section 241 No person shall engage in the business of leasing or renting motor vehicles without a driver, without first obtaining a "Vehicle Rental Agency Operator's License", the annual fee for which shall be One Hundred Fifty Dollars (\$150.00); provided, that the annual fee for an operator engaged in the business of leasing or renting three (3) or less motor vehicles shall be Seventy-five Dollars (\$75.00); provided further, that the annual fee for an operator engaged in the rental of motor driven cycles to the exclusion of other types of motor vehicles shall be One Hundred Dollars (\$100.00). No such license shall be required for the display, exhibit or advertisement for lease or rental, as an adjunct to another principal business, of motor vehicles owned or under the control of one holding a valid Vehicle Rental Agency Operator's License. (Ord.95144,app.Sept.22,1966;Am.Ord.102636, app.Oct.3,1973;Am.Ord.107157,app.Feb.16,1978)

Section 242 No person shall open up, conduct, manage, operate, or maintain a Motor Vehicle Rental Agency Location without a "Vehicle Rental Agency Location License", the annual fee for which shall be Fifty Dollars (\$50.00) for each location; provided, that the annual location license fee for any Vehicle Rental Agency Operator engaging in the rental of motor-driven cycles to the exclusion of other types of motor vehicles shall be Twenty-five Dollars (\$25.00) for each location, and provided further, that no "Vehicle Rental Agency Location License" shall be required for a person holding a valid "Vehicle Rental Agency Operator's License" for the location listed on said operator's license. Said location licenses shall be posted in a conspicuous place in each location. (Am.Ord.95144, app. Sept. 22, 1966; Am.Ord.95317, app. Nov. 25, 1966).

Section 243 Applications for licenses issued under Sections 241 and 242 hereof shall be made upon forms prepared and made available by the Director of Licenses and Consumer Affairs and sworn to by the applicant which shall include:

- (1) The name or assumed name under which the applicant is doing business, home address, and business address of applicant.
- (2) A listing of all motor vehicle rental agency locations in the City of Seattle which are involved in any way in the operation of the applicant business.
- (3) Such other information as the Director of Licenses and Consumer Affairs shall reasonably require to effectuate the purpose of this ordinance.

Such licenses shall expire at midnight on the 31st day of December of each year. (Am.Ord.95144, app. Sept. 22, 1966).

Section 244 Persons holding any license issued under Sections 241 and 242 hereof shall prepare and keep a book or other permanent record which shall contain the following information: the make, type, motor number (or identifying serial number), and state license number of all motor vehicles rented or leased by the licensee, together with the name and address of the person renting or leasing the same, and the time and place from which the rental or lease commenced and terminated. Such book or record shall be exhibited upon reasonable demand therefor to the Director of Licenses and Consumer Affairs, the Chief of Police, or their duly authorized representatives.

Any "Automobile Rental Agency License" issued prior to the effective date of this amendatory legislation shall remain in force and effect until its expiration date unless sooner surrendered or revoked. (Am.Ord.95144, app. Sept. 22, 1966).

Section 245 PENALTY: Any person violating or failing to comply with any of the provisions of this ordinance shall be deemed guilty of a misdemeanor, and upon conviction thereof, shall be punished by a fine in any sum not exceeding Three Hundred (\$300.00) Dollars, or by imprisonment in the city jail for a period not exceeding ninety (90) days, or by both such fine and imprisonment.

Section 246 WHO MAY BE GUILTY OF VIOLATION OF THIS ORDINANCE: Every person concerned in any act or omission in violation of this ordinance, whether he directly performs or omits to perform any act in violation of this ordinance, or aids or abets the same, whether present or absent, and every person who directly or indirectly counsels, encourages, hires, commands, induces or otherwise procures another to commit such violation is, and shall be, a principal under the terms of this ordinance and shall be proceeded against and prosecuted as such.

Your City, Seattle

Executive Department-Office of Management and Budget

John Saven, Director
Charles Royer, Mayor



COPY OF WITHIN RECEIVED

November 3, 1981

NOV 3 1981

The Honorable Douglas Jewett
City Attorney
City of Seattle

Douglas N. Jewett
CITY ATTORNEY

3482

Samson
OK. SRS.
Okay
DTS

Dear Mr. Jewett:

The Mayor is proposing to the City Council that the enclosed legislation be adopted.

REQUESTING

DEPARTMENT: Licenses and Consumer Affairs

SUBJECT: An Ordinance repealing the Vehicle Rental Agency License

Pursuant to the City Council's S.O.P. 100-014, the Executive Department is forwarding this request for legislation directly to your office for review and drafting.

After reviewing this request and drafting appropriate legislation:

- File the legislation with the City Clerk for formal introduction to the City Council as an Executive Request.
- Do not file with City Council but return the proposed legislation to OMB for our review. Return to _____.

Sincerely,

Charles Royer
Mayor

By
Nancy Saven for
John Saven
Budget Director

JS/ ns

Enclosure

cc: Licenses and Consumer Affairs
An equal employment opportunity - affirmative action employer

Your
Seattle

Department of Licenses and Consumer Affairs

Regina L. Glenn, Director
Charles Royer, Mayor

December 15, 1981

MEMORANDUM

To: The Honorable Sam Smith
Seattle City Council

From: *Regina L. Glenn*
Regina L. Glenn, Director
Department of Licenses and Consumer Affairs

Subject: VEHICLE RENTAL AGENCY ORDINANCE

[Handwritten Signature]

RECEIVED
DEC 16 1981
SAM SMITH
SEATTLE CITY COUNCILMAN

We understand that the Vehicle Rental Agency issue will be placed on the January 6, 1982, Public Safety and Justice Agenda. Since Vehicle Rental Agency Licenses normally expire on December 31, we are postponing the renewal period to February, 1982.

The 80 licensees impacted are being notified* that the expiration date has been extended to allow time for a legislative decision.

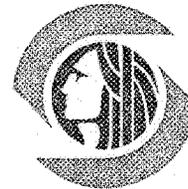
We trust our administrative action to avoid a cumbersome refund process, in the event the ordinance is repealed, meets with your approval.

*see attached

RLG:dst

Attachment

Your
Seattle
Department of Licenses and Consumer Affairs



Regina L. Glenn, Director
Charles Royer, Mayor

December 15, 1981

NOTICE TO VEHICLE RENTAL AGENCIES

Dear Licensee:

Your Vehicle Rental Agency License expires on December 31, 1981, and normally by this time you would have received a notice to renew.

This ordinance providing for licensing of Vehicle Rental Agencies is being considered for repeal as part of the City's License Code Revision Project. A decision by the City Council is expected in mid-January; and therefore, you are not required to renew at this time.

We are extending the expiration date of your 1981 Vehicle Rental Agency License to February 28, 1982, to allow time for legislative action. You can expect notification on approximately February 1, 1982, as to the disposition of this matter.

If you have any questions, please call License Operations Supervisor David Setterholm at 625-5500, Extension 51.

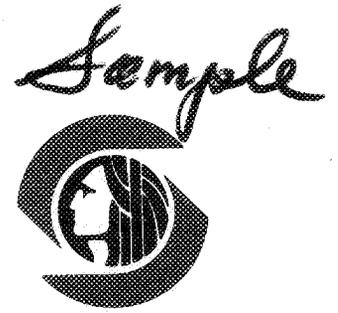
Sincerely,

A handwritten signature in cursive script, appearing to read "Regina L. Glenn".

Regina L. Glenn
Director

RIG:dst

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 30, 1981

Dear _____:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,


Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



Carol:
Please do not
film these
letters.

Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

Dec 11 1981

Cra
815
P.O. Box 3725
Seattle, WA 98108

Gentlemen:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,

Florence Harrell

Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 31, 1981

John J. Sattler Enterprises, Inc.
Rent-A-Wreck
8575 Holman Road N.W.
Seattle, WA 98117

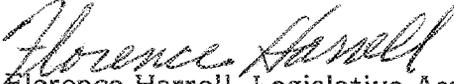
Dear Sirs:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,


Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



December 31, 1981

Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

Westlake Leasing Company, Inc.

C-993

Affidavit of Publication

**STATE OF WASHINGTON
KING COUNTY—SS.**

The undersigned, on oath states that he is an authorized representative of The Daily Journal of Commerce, a daily newspaper, which newspaper is a legal newspaper of general circulation and it is now and has been for more than six months prior to the date of publication hereinafter referred to, published in the English language continuously as a daily newspaper in Seattle, King County, Washington, and it is now and during all of said time was printed in an office maintained at the aforesaid place of publication of this newspaper. The Daily Journal of Commerce was on the 12th day of June, 1941, approved as a legal newspaper by the Superior Court of King County.

The notice in the exact form annexed, was published in regular issues of The Daily Journal of Commerce, which was regularly distributed to its subscribers during the below stated period. The annexed notice, a

Ordinance No. 110372

was published on January 21, 1982

Subscribed and sworn to before me on

January 21, 1982

Notary Public for the State of Washington,
residing in Seattle.

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hiltl
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 31, 1981

Tin Can Car Rental and Lease Co., Inc.
14307 Lake City Way N.E.
Seattle, WA 98125

Gentlemen:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,


Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 31, 1981

Tenney's Toyota, Inc.
13355 Lake City Way N.E.
Seattle, WA 98125

Gentlemen:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,


Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 31, 1981

Continental Leasing, Inc.
1519 Broadway Avenue
Seattle, WA 98122

Gentlemen:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,

Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 31, 1981

Del-Way Leasing, Inc.
4701 Delridge Way S.W.
Seattle, WA 98106

Gentlemen:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,


Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 31, 1981

Reliable Leasing Corporation
719 S. Myrtle Street
P.O. Box 80323
Seattle, WA 98108

Gentlemen:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

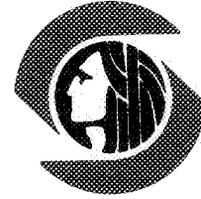
Yours very truly,


Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 31, 1981

Kwikserve Auto Rentals Inc.
RentABug Seattle
1305 Stewart St.
Seattle, WA 98108

Gentlemen:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,

Florence Harréll
Florence Harréll, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 31, 1981

Washington Limousine, Inc.
8016 Ashworth Avenue N.
Seattle, WA 98121

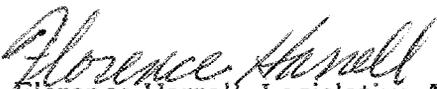
Gentlemen:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,


Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 31, 1981

European Motors Corporation
2223 Ninth Avenue
Seattle, WA 98121

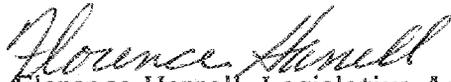
Gentlemen:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,


Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers

Seattle City Council



Paul Kraabel
President of Council
625-2447

George E. Benson
Chair
Parks and Community
Service Committee
625-2441

Michael Hildt
Chair
Urban Development and
Housing Committee
625-2443

Randy Revelle
Chair
Energy Committee
625-2445

Norman B. Rice
Chair
Finance Committee
625-2436

Jack N. Richards
Chair
Water and Waste
Management Committee
625-2438

Dolores Sibonga
Chair
Personnel and Property
Management Committee
625-2451

Sam Smith
Chair
Public Safety and
Justice Committee
625-2455

Jeanette Williams
Chair
Transportation
Committee
625-2453

December 31, 1981

Hertz Equipment Rental Corporation
3838 Fourth Avenue South
Seattle, WA 98134

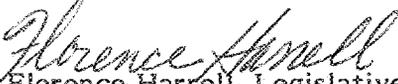
Gentlemen:

This is to advise you that the City Council's Public Safety and Justice Committee will hold a public hearing, discussion and vote on an ordinance relating to the licensing and regulating of vehicle rental agencies, repealing sections 010, 020, 030, 040, and 050 of Chapter 6.64 of the Seattle Municipal Code and Ordinances 95144 and 95317, and any other ordinances or parts thereof in conflict herewith.

The meeting will be held at 9:30 a.m. on Wednesday, January 6, 1982, in the City Council Chambers, 11th Floor, Seattle Municipal Building.

You and/or your representatives are invited to be present and participate.

Yours very truly,


Florence Harrell, Legislative Assistant
Public Safety and Justice Committee

FH:md

cc: All Councilmembers